



Student Satisfaction and Learning Report

Through individual appointments, virtual resources, workshops, programs and events, the Center for Career Development at Northampton Community College is here to support students and alumni with their career goals and needs.

The following assessment results demonstrate Career Development did an outstanding job providing excellent customer service and assisting students/alumni with improving their career knowledge during the 2025-2026 academic year.

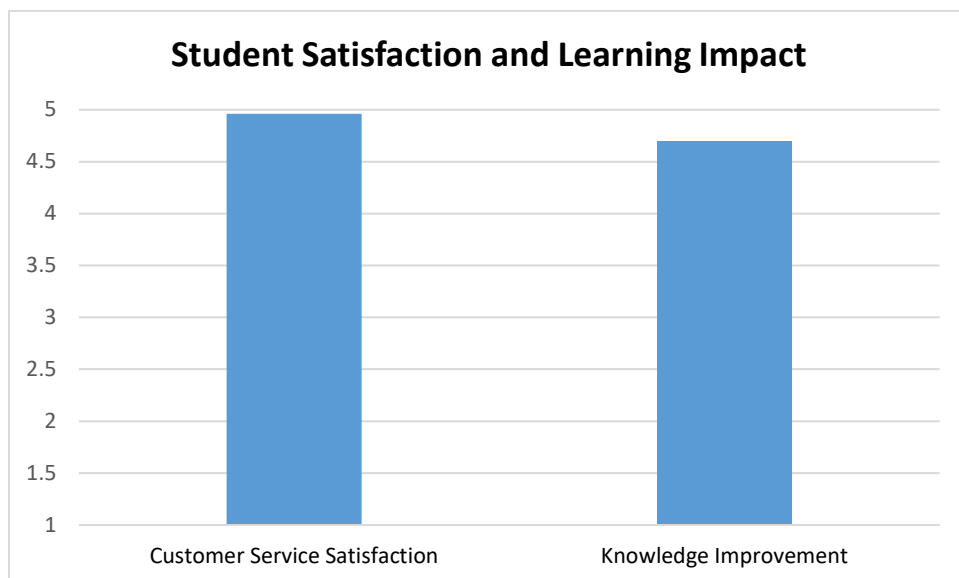
Nearly all students were Extremely Satisfied with the Customer Service they received from Career Development staff. Similarly, the overwhelming majority of students who used Career Development said their knowledge improved based on the reason they came to the department.

1. How would you rate your overall satisfaction with the customer service you received from the Career Development staff?

(1: Dissatisfied-5: Extremely Satisfied) 4.96 out of 5

2. After meeting with Career Development, how much did your knowledge of your appointment topic improve? (For example: resume, job/internship search, interview prep, career exploration, job shadowing, other)

(1: Not at all-5: Greatly) 4.70 out of 5



How Students and Alumni Describe Career Development



Summary Information

Students and alumni who utilize Career Development services and resources improve their knowledge and feel better equipped to transition from college to career, while also having a positive experience.