ITS QUICK TIPS

HOW TO SET UP MFA SECURITY QUESTIONS

THIS CAN ONLY BE SET UP IF YOU HAVE ACCESS TO YOUR INTIAL MFA RESOURCE

1: Go to http://ssomfa.northampton.edu login with your complete Northampton Email and password.

Language: en: English

Help

Multi-Factor Authentication User Log In

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Username

Password

Log In

2: After logging in, you will be prompted to verify login via text message, phone call or app.

Select Option

How do you want us to verify your account?

Send notification to my mobile app
Call me at xxxxxx
Text me at xxxxxx

Cancel

3: You will then be prompted to create security questions that you can pick.

Security Questions

Please choose security questions and answers before continuing. These questions will be used to validate your identity should you need support using Multi-Factor Authentication.

Question 1

4: Upon setting these up you will gain the ability to grant yourself access in case you forget your MFA method or change your method.

Welcome

Manage your Multi-Factor Authentication account by selecting an option below. Select the Help icon (top right) for assistance.

One-Time Bypass   Change Phone

FAQs

How does Multi-Factor Authentication™ work?
Multi-Factor Authentication works by sending a text message to your phone during login.

Step 1:
Enter your usual username and password.
Step 2:
Instantly, you receive a text message with a one-time passcode. Enter this passcode when prompted by the application.
That's It!