



# Hospitality Management: Resort Management, Specialized Diploma (2020-21 Catalog)

<b>Developmental Education Courses (if required)</b>			<input type="checkbox"/>	MATH020	Pre-Algebra
<input type="checkbox"/>	ACLS050	Introduction to Academic Literacy	<input type="checkbox"/>	MATH022	Elementary Algebra
<input type="checkbox"/>	ENGL027	Writing Skills Workshop	<input type="checkbox"/>	MATH026	Intermediate Algebra

## SEMESTER-BY-SEMESTER PROGRAM MAP FOR FULL-TIME STUDENTS

Courses are listed in preferred order of completion

Plans can be modified to fit student needs by adding more semesters

**Choose your courses with your Advisor.**

										Location: B= BETH, M= MROE, S=SBTH, E= ESTN, D= DIST *subject to change
complete	Course #	Course Title	Credits	Gen Ed	Fall	Winter	Spring	Summer	Pre-requisites / Co-requisites	
Semester 1	<input type="checkbox"/>	COLS101	College Success	1		B, M, D	----	B, M, D	D	
	<input type="checkbox"/>	HOSP101	Introduction to the Hospitality Industry	3		B, M	----	B, M	----	
	<input type="checkbox"/>	HOSP105	Enhancing Guest Service	3		B, M	----	B, M	----	
	<input type="checkbox"/>	HOTL110	Hospitality Law	3		B, D	----	----	----	
			Total Semester Credits:	10						
Semester 2	<input type="checkbox"/>	HOSP111	Food & Beverage Management	3		----	----	B, M, D	----	
	<input type="checkbox"/>	HOTL207	Rooms Division Management	3		----	----	B, M	----	PRE: HOSP101
	<input type="checkbox"/>	HOTL150	Resort Management	3		----	----	B, M	----	
			Total Semester Credits:	9						
Semester 3	<input type="checkbox"/>	HOSP210	Human Resource Management for the Hospitality Industry	3		B, M	----	----	----	PRE: HOSP101 and HOSP105
	<input type="checkbox"/>	HOSP215	Hospitality Sales & Marketing	3		B, M	----	----	D	PRE: HOSP101 and HOSP105
			Total Semester Credits:	6						
Semester 4	<input type="checkbox"/>	HOSP201	Strategic Leadership in Hospitality (D)	3		----	----	B, M	----	PRE: HOSP101 and HOSP105
	<input type="checkbox"/>	HOSP212	Hospitality Financial Reporting	3		----	----	B, M	----	PRE: HOSP101 and HOSP105
			Total Semester Credits:	6						
			Total Degree Credits	31						

### Notes:

HOSP101 and HOSP105 are identified as Milestone courses that must be completed in a student's first year of study, in order to meet prerequisites for additional core Hospitality Management classes.

**\*It is the student's responsibility to be knowledgeable of NCC graduation requirements and to verify transfer requirements with the 4-year institution. Courses listed on the program map are based upon the assumption that prerequisites and courses taken in previous semesters will be successfully completed**

**Program Narrative:**

Through our Resort Management diploma program, you'll be prepared to tackle any guest services and managerial challenges faced in the resort, club, food and beverage and hotel operations field. Our graduates are employed in positions such as resort manager, club manager, membership manager, activities manager, recreation manager or lodging manager.

The Resort Management diploma will provide students with the managerial, technical, and operational expertise that is essential to pursuing a career in the resort or club segment of the hospitality industry. The primary focus of the diploma is to provide an educational methodology founded on the basic tenants of guest service, leadership, communication, teamwork and problem solving. The program teaches students basic resort, club and lodging operations, resort specialty subjects, hospitality management and marketing, guest services, food and beverage management, hospitality accounting and finance competencies. Program and course content has been developed with extensive input from the hospitality industry.

**Program Learning Outcomes:** Graduates of the program will be able to:

- Acquire and correctly use general industry information, technical skills, and certifications for employment in the hospitality industry.
- Listen and effectively communicate in a positive, professional, and ethical manner with customers and colleagues of diverse backgrounds.
- Display a professional image, positive attitude, strong work ethic, and recognize your role in the success of the organization where you are employed.
- Read and accurately interpret standard indicators of the organization's financial health.
- Use appropriate technology for written communication, information gathering, and data analysis to facilitate smooth operation of a hospitality organization.
- Demonstrate leadership and supervisory skills, and an appreciation of diversity to support the organization and its goals.
- Use organization and flexibility, as a team, to complete tasks, make decisions, and problem solve in a timely manner.
- Utilize research and problem-solving techniques to employ "out of the box" critical thinking skills in a variety of hospitality situations.

**Transfer Information:**

For more information visits NCC's transfer information for colleges & universities: <http://northampton.edu/academics/academic-advising/transfer-advising/by-school.htm>

The Hospitality Management Program has articulation agreements with the following Universities:

East Stroudsburg University  
Temple University  
Widener University  
Penn State University—Berks  
Penn State University—University Park  
York College of Pennsylvania  
Keystone College

**Career Information:**

Areas of career opportunities for students completing this program are: Front Office supervisor, Guest Services supervisor, Housekeeping supervisor, Reservation supervisor, Revenue/Accounting assistant, Recreation supervisor, Activities supervisor. Visit the Department Website for additional information on potential career choices.