

Verbal De-Escalation in Crisis Situations (with mental illness familiarization)

In today's current climate it is more important than ever for professionals from a variety of fields to be trained in an effective psychological and experienced based skillset for verbally de-escalating individuals in crisis.

This course covers effective techniques for de-escalation of parties who are angry, or in crisis as well as gives a basic education in recognizing and dealing with parties who have mental health conditions or substance use disorders. Class size is limited to 14.

Course code: SECUR114



Upcoming Classes

Fri., May 23, 2025

8:30am-4:30pm

\$100

Fri., Nov. 7, 2025

8:30am-4:30pm

\$100

Con-eds

- This course has been approved by the Pennsylvania Department of Health for eight (8) hours of "other" continuing education for all EMS Levels. Course Number: 1000035032
- This course has been approved for eight (8) hours of continuing education by the Pennsylvania Municipal Police Officers' Education and Training Commission (MPOETC). CLE01788
- This course has been approved for seven (7) hours of continuing education by the Pennsylvania Coroners' Education Board under the provisions of Act 22 of 1988.

Questions?

For questions about the program or to inquire about on-site delivery, please email NFTC@northampton.edu or call (610) 332-6434.

To register for classes, join our email list, and view instructors bios, please scan the QR code or visit northampton.edu/NFTC.

