



Automotive Service Consultant, Certificate (2021-2022 Catalog)

| Developmental Education Courses (if required) | | |
|---|---------|-----------------------------------|
| <input type="checkbox"/> | ACLS050 | Introduction to Academic Literacy |
| <input type="checkbox"/> | ENGL027 | Writing Skills Workshop |

SEMESTER-BY-SEMESTER PROGRAM MAP FOR FULL-TIME STUDENTS

Courses are listed in preferred order of completion

Plans can be modified to fit student needs by adding more semesters

Choose your courses with your Advisor.

Location: B= BETH, M= MROE, S=SBTH, E= ESTN, D= DIST *subject to change

| complete | Course # | Course Title | Credits | Gen Ed | Fall | Winter | Spring | Summer | Pre-requisites / Co-requisites | |
|------------|--------------------------|-------------------------|-----------------------------------|--------|-------|---------|--------|---------|--------------------------------|-------------------------------|
| Semester 1 | <input type="checkbox"/> | COLS101 | College Success | 1 | | B, M, D | ---- | B, M, D | D | |
| | <input type="checkbox"/> | AUTO100 | Automotive Fundamentals | 2 | | B | ---- | ---- | ---- | |
| | <input type="checkbox"/> | AUTO103 | Automotive Brakes | 3 | | B | ---- | ---- | ---- | PRE: AUTO100 |
| | <input type="checkbox"/> | AUTO104 | Automotive Suspension & Alignment | 3 | | B | ---- | ---- | ---- | PRE: AUTO100 |
| | <input type="checkbox"/> | AUTO105 | Automotive Electrical Systems | 3 | | B | ---- | ---- | ---- | PRE: AUTO100 |
| | <input type="checkbox"/> | AUTO106 | PA Safety Inspection Certificate | 1 | | B | ---- | ---- | ---- | PRE: AUTO100 |
| | <input type="checkbox"/> | CMTH102 | Introduction to Communication | 3 | Comm. | B, M, D | ---- | B, M, D | B, M, D | |
| | | Total Semester Credits: | 16 | | | | | | | |
| Semester 2 | <input type="checkbox"/> | AUTO130 | Automotive Service Advising | 3 | | ---- | ---- | B | ---- | |
| | <input type="checkbox"/> | AUTO145 | Winter Practicum I | 2 | | ---- | ---- | B | off site | PRE: AUTO103, 104, 105 |
| | <input type="checkbox"/> | BUSA232 | Principles of Marketing | 3 | | B, M, D | ---- | B, M, D | D | PRE: ENGL101 |
| | <input type="checkbox"/> | BUSA137 | Principles of Selling | 3 | | ---- | ---- | B | ---- | |
| | <input type="checkbox"/> | ENGL101 | English I | 3 | Comm. | B, M, D | ---- | B, M, D | B, M, D | PRE: English Placement Policy |
| | <input type="checkbox"/> | MATH103 | Technical Mathematics | 3 | Math | B, D | ---- | B, M, D | ---- | |
| | | Total Semester Credits: | 17 | | | | | | | |
| | | Total Degree Credits | 33 | | | | | | | |

Program Outcomes:

Upon successful completion of the Automotive Service Consultant program, the graduate should be able to:

- Have knowledge of basic vehicle systems and nomenclature
- To effectively interact with the customer
- Explain needed repairs in laymen terms to the customer
- Sell the customer needed repairs and services
- Communicate the customer's concerns accurately to technicians

Career Information: Service Consultant

***It is the student's responsibility to be knowledgeable of NCC graduation requirements and to verify transfer requirements with the 4-year institution. Courses listed on the program map are based upon the assumption that prerequisites and courses taken in previous semesters will be successfully completed**